Classy

## Video Marketing 101:

How to Activate Supporters With Video Appeals



## **Meet Your Hosts**



Brad Hilton Video Producer, Classy



Thad Peterson

Product Marketing,
Wistia



Product Learn About Support Pricing

Stories

Features

Platform Integrations

& Sign up

→] Login





### **Connect with us**

Ask questions in the GoTo Webinar chat window.

Connect with us on social media.

Twitter: @classy, @Wistia | Hashtag: #classyedu



### Agenda:

- The rise and importance of video marketing
- How video is changing traditional fundraising appeals
- Characteristics of an engaging video
- How to approach creating video



## Video Marketing: The Rise and Importance

Why is video playing a bigger role within marketing and promotional campaigns?



## Did you know...

- 90 percent of users find video helpful during the decision-making process
- 75 percent of people interact with video ads in any given month
- 80 percent of people remember a video ad they watched in the last 30 days
- 92 percent of mobile video consumers share videos with others
- One third of all online activity is spent watching video



## Why video needs to be in your marketing strategy?

- Allows viewers to make a personal human connection to your cause
- Video allows you to explain things in ways other mediums cannot
- The familiarity principle: Use it with with your cause
- Our eyes are drawn to motion
- People are visual learners

#### Make a Human Connection

#### Classy

Design your movement with the #1 online fundraising platform



#### SCHEDULE A ONE-ON-ONE DEMO

Talk to a fundraising expert so we can learn about your unique goals

emcdonough@classy.org

Yes, subscribe me to the #1 nonprofit blog!

Submit

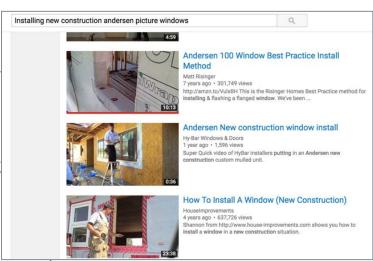
See how Classy makes the best fundraisers even better

## Video is a the ultimate medium for explaining.



Installation Instructions
Double-Hung, Single-Hung,
Casement, Awning, Sliding,
Picture & Shapes

Non-Impact & Impact Resistar Nailing Fin Windows





americancraftsmanwindows.com

## The "familiarity principle"

## Mere-exposure effect

From Wikipedia, the free encyclopedia

The mere-exposure effect is a psychological phenomenon by which people tend to develop a preference for things merely because they are familiar with them. In social psychology, this effect is sometimes called the familiarity principle. The effect has been demonstrated with many kinds of things, including words, Chinese characters, paintings, pictures of faces, geometric figures, and sounds.<sup>[1]</sup> In studies of interpersonal attraction, the more often a person is seen by someone, the more pleasing and likeable that person appears to be.

## Our eyes are drawn to motion





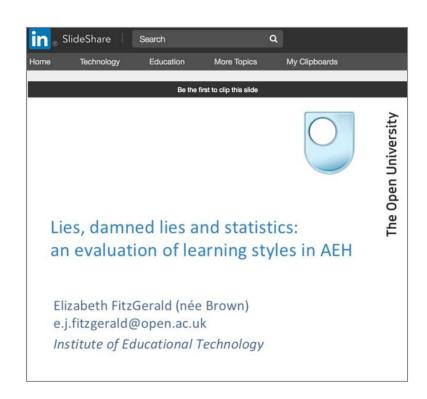
## Our eyes are drawn to motion





## **People Are Visual Learners**

- Out of 221 people studied ...
- 105 were visual learners
- 105 were bimodal, no preference
- 11 were verbal





## How is video changing traditional fundraising appeals?

Direct mail and text heavy email appeals are falling flat. In our every increasing digital world, nonprofits have to put their best foot forward to win the hearts of donors.



#### **Videos Drive Action**

- The word **"video"** in an email subject line boosts open rates by 19%
- 39% of donors reported that they looked up an organization within 24 hours of seeing a video ad
- Online video tops the chart as the most influential online advertisement in driving a donation defined by surveyed donors
- For two consecutive years, the volume of individual charitable donations given through direct-mail declined\*



## First Descents: Out Living It Project





## **Characteristics of an Engaging Video**

Why do some videos inspire action and others don't?



## **Understanding of the Audience**

- Are you appealing to new donors?
- Are you inviting your existing network to participate in a new campaign?
- Are you asking your audience to donate or start a fundraising campaign?
- What has this audience responded well to in the past?



#### **Establishes an Emotional Connection**

- What's your hook?
- Emotions are complex and simple. Don't try to be funny or sad. Be authentic to who you are and what your organization stands for.
- Are you a real person? What are your flaws? Acknowledging imperfections and mistakes allows our human sides to be exposed.
- If I am nervous about showing people an edit, it's because I'm worried about the rejection of me, not the actual video itself.



## **Strong Call to Action**

If your goal is to use video to activate supporters, you need to have a strong call to action. Show viewers how they can get involved and start supporting your mission.







#### **How to Get Started**

How can you create video for your next fundraising campaign?



## **Set Specific Goals**

- Increase viewership to raise awareness for your cause
- Move viewers to take action and donate online
- Create buzz for your organization's mission
- PRO TIP: Focus on your engagement rate, which allows you to understand what percentage of the video is being viewed.

67%	Average Engagement	On average, people watch 66.6% of the video.	66.6% engaged =	3.1 hours watched total plays × video length
000	Total Plays	This video was uploaded 25 days ago.	See daily plays on this video's trends graph.	
000	iotai Piays	This video was uploaded 23 days ago.	see daily plays on	riis video's <u>trends graph</u> .
84%	Play Rate	Out of 449 people who loaded this video on a webpage, 376 people played it.	83.7% play rate =	376 unique plays 449 unique page loads



#### **Conduct Research**

Familiarize yourself with what others have done for inspiration. Allow yourself to be inspired and **define your limits**. Limits are also known as your **budget**, **experience**, **and time**.

## That was then; this is now







## **Build a Storyboard**

Define the narrative and direction of the video, which should tie back to your goal. It's always a good idea to **share with your team for approval.** 



Here we see anna, hosting her own event, talking to her team and getting them fired up.





#### **Focus on Audio**

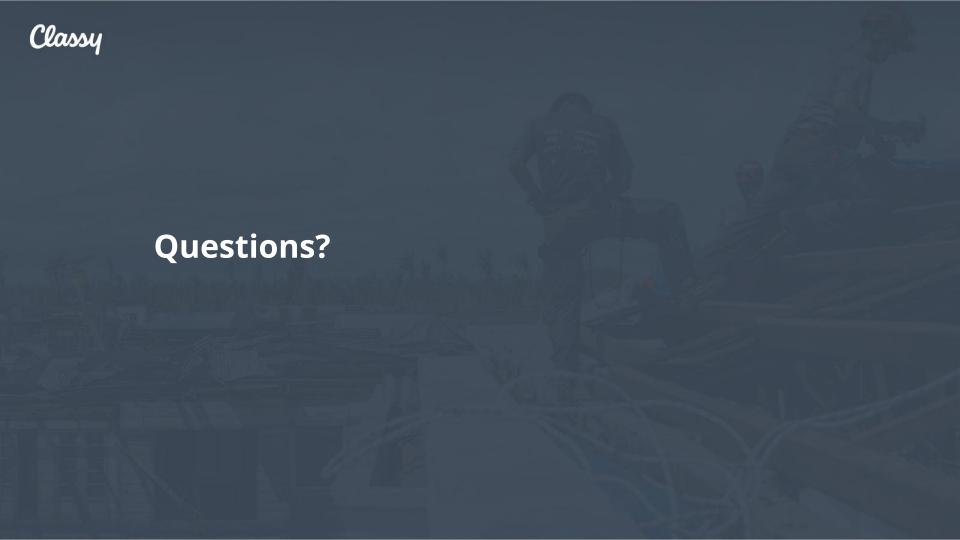
We all have access to amazing cameras. The real area of focus should be the audio. Use a **LAV or Shotgun mic**—or both—and record into an external recorder.





# Deliver Your Video on the Right Channels

The real work begins when the video is finished. Upload first onto Youtube and then share across your top performing social channels. At the very minimum, share your video **Facebook**.



## Check out the Wistia Library

